Thinking about your current or your last visit to OCCG’s website, please answer the questions below. This will help us to shape the website so that it is appropriate for the needs of our users

(OCCG’s website: www.oxfordshireccg.nhs.uk)

About you

Are you:

☐ A member of the public
☐ A member of OCCG staff
☐ A GP
☐ Staff from another NHS organisation
☐ A voluntary organisation or charity
☐ A local authority
☐ I prefer not to say

Other, please state below

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How often do you normally access the OCCG website? (approx)

☐ More than once a day
☐ Once a day
☐ Once or twice a week
☐ Once or twice a month
☐ Less than monthly
☐ This is the first time I have accessed this website

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Your visit to OCCG’s website

Thinking about your most recent visit to OCCG’s website...

How did you get to OCCG’s website? Did you...

☐ Enter the exact URL/website address
☐ Google/search for the website
☐ Find the website via a link from another website
☐ Find the website from a link on social media e.g. Twitter or Facebook
☐ Choose it from your 'Favourites' or desktop shortcuts
☐ Other, please state below
What was the main purpose of your visit to OCCG’s website? (please select all that are relevant)

- To get information about an NHS service e.g. local pharmacies, 111 or your GP surgery.
- To get health advice
- To contact someone at OCCG
- To take part in/ find information about a public event or consultation (Talking Health)
- To access specific corporate information e.g. board papers or OCCG’s Constitution
- To view a Lavender Statement or policy
- I found the site by accident/ I did not have a purpose
- Other, please state below

If you were looking for specific information, did you find what you were looking for?

- Yes
- Partly
- No
- Not applicable

If you found what you were looking for, how useful was the information that you found?

- Very useful
- Useful
- Neither useful or not useful
- Not useful
- Not at all useful

Please enter any additional comments:

Look and feel of the website

Thinking about the look and design of the OCCG website please rate the following statements:

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>The number of images in the website is just right</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I found it easy to get the information I needed</td>
<td></td>
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<tr>
<td>The content of the website is easy to understand</td>
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<td></td>
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<td></td>
</tr>
<tr>
<td>I understand what OCCG does as an organisation</td>
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<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I know which services OCCG commission (plan and buy) in Oxfordshire</td>
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</tr>
<tr>
<td>The website needs a bigger focus on public engagement and consultation</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Your opinions in detail

What do you like about the current OCCG website?

What do you dislike about the current OCCG website?

What three things would you like to see changed? (if any)

Is there anything missing from the current OCCG website that you would like to see included? (e.g. information, images, documents, functionality)

If you have any other comments regarding OCCG’s website, please add them below:

Thank you for taking part

A report on the findings of this survey will be available on the Talking Health section of OCCG’s website at the end of August 2015.