

Minutes. PPPWO

9th October 10am WODC Offices, Wood Green, Room 2

Present	Name		Organisation / LF
	Graham Shelton	GS	The Nuffield Practice PPG/ PPPWO Chair
	Fergus Campbell	FC	OCCG
	Jan Cottle	JC	Action for Carers
	Judith Wardle	JW	Trustee Action for Carers& Age UK
	Brenda Churchill	BC	Cogges PPG Chair and Deer Park Campaign Group
	Roy Thomas	RT	Eynsham Medical Group PPG
	Jane Southworth	JS	Deer Park Campaign Group / Cogges Patient
	Jeanette Baker	JB	Councillor for WODC
	Emma Teasdale	ET	Healthwatch Oxfordshire (minutes)

<p>1.</p>	<p>Welcome and Apologies</p> <p>GS welcomed the group to the meeting and introduced ET as the new Community Involvement Officer.</p> <p>Apologies from: Dr Amar Latif Kathy Broughton Susan Smith Maddy Radburn John Simpson Teresa Archer</p>
<p>2.</p>	<p>Minutes of last meeting</p> <p>Minutes agreed</p>
<p>3.</p>	<p>Matters Arising</p> <p>Item 3: GP online services: Carried forward a few times, concern patients being approached online. FC said there is increasingly national discussion and publicity about it. BC attended a “Think Tank” conference looking at GP services that were getting into difficulties, and how to stop the problem. A representative from BMA attending conference and that it was becoming increasingly concerning that GP’s are not doing face to face, more Skype appointments. Due to this there are more patients are being misdiagnosed.</p> <p>Reference to changing to an on-line doctor FC responded by saying that there are two quite separate issues which are easily confused on paper. On-line primary care providers such as GP at Hand which group members are concerned about as a potential threat/risk</p> <p>GS replied that we need to alert PPGs to the fact that this is happening (Amar Latif would be the one to draft something to go to PPGs from the CCG via Practice Managers. FC could easily orchestrate that)</p> <p>Reference using online services to access your normal practice FC secondly encouraging patients to access on-line services at existing GP practices such as ordering repeat prescriptions. I think it would help if Fergus sent to PPGs the data he has on current take-up of the online services by patients at local practices. The usual route via Practice managers is probably best</p> <p>Joint Strategic Needs Assessment health planning needs of county. Request from group there anyone who could come and discuss at a PPPWO, JB said she could see if she could arrange, maybe Margaret Melling.</p> <p>Item 4: Updates from Cogges - FC reported that the CCG are to provide hard copies via practices for those not using social media. Link is also on today’s agenda.</p> <p>Item 5: Physiotherapy service workshop info – Patient Focus Group has taken place.</p>

	<p>Item 6: FC asked if we could circulate information on how to get online access this information is provided in the following newsletters. This can be found as the top item in the newsletter linked below http://www.oxfordshireccg.nhs.uk/documents/patient-info/talking-health-newsletter/2018/Friday_8_June_2018.pdf</p> <p>JW expressed concern over miscommunications between various departments. FC suggested people to log issues and concerns on the Healthwatch website. RT expressed concern that it isn't just one department happening in GP Practices as well. Group Concern over amount of money being wasted.</p> <p>Item 10: BC to send PPG publication and communications info for ET to send out to PPPWO committee</p> <p>Action: JB to find someone to come and talk about JSNA Locality plan – on today's agenda BC to send to ET, A PPG brief guide and A Volunteer Member Guide on roles and responsibilities. ET to email onto all PPPWO members.</p>
<p>4.</p>	<p>Primary Care plan for the West Locality FC has circulated the update. Previous update was given in June. GS concerned over the short-term planning.</p> <p>JS - Concern over lack of detail. FC explained that it was a summary of the work in progress from the 50-page document. JS expressed that she wanted to see patients directly involved and that patients' needs to have an understanding. In addition, there seems to little evidence of coproduction.</p> <p>BC – Expressed concern that the Chair of Cogges PPG is talking to Julie Dandridge, OCCG's Head of Primary Care, information is being discussed but this is not being passed to patients or the PPG. over one larger practice still isn't going to be big enough for number of people.</p> <p>JB – Longer term will be that Doctors surgeries won't own the building. The building will become services, offering multiple service within the building. Item 4 on Page 3 If in relation to Cogges the building owners have stated that they are considering a range of options – see update. In relation to other practices there are a range of different ownership models.</p> <p>Overlying feeling is that there is still a big concern that the general public are not being engaged with.</p> <p>FC: CCG has been working with its partners to create a framework for future local planning for local populations for Health and Social care. This proposed framework has gone to the HOSC and in November will go to the Oxford Health and Wellbeing board who oversees the Health and Social Care sector in the County to agree and finalise that framework, they very explicit as to how coproduction should be done.</p> <p>FC: Responding to what has been said regarding no coproduction at past meetings there could have been more coproduction with the Locality plan however refutes the accusation about no public involvement in the plan. The plan was developed in the locality group and at least 2 reps from the steering group were in attendance who all had chance for input.</p>

5.	<p>The Future of Cogges Practice Meeting set for early mid Nov 18</p>
6.	<p>Healthshare Update Continues to offer less than perfect service FC - The Service acknowledges that there are issues and are trying to improve service and Processes and communication. They have some Patient Focus group and are setting up workshops with GP's. The challenge with the quantity of referrals is greater than they anticipated. RT - Does CCG have access to their database – with regards to waiting times etc. GS - requested details of improvement plan RT – Was told reported that the average waiting time in now down to approx. 3 months from 5-6 months – 6 months ago</p>
7.	<p>Antibiotics lecture</p> <p>This event was excellently received. All people attending were of a certain age – Group need to widen the target audience. JC – suggested filming and putting online The Group discussed requesting a “potted version” from Professor Carl Heneghan of the University of Oxford to use at Practice Level. JC also said Prof Heneghan has some amazing You Tube videos which are available to download. This could help to get the youth involved.</p>
8.	<p>Prevention Health fair</p> <p>GS – Congratulated Merlyn Mistry from Public Health at Oxfordshire County Council for doing an amazing job of pulling the event together.</p> <p>RT – Expressed his disappointment that the promotion has been sent out so late. His practice hadn't displayed the information despite being given a poster and asked to display it.</p> <p>FC – Provided A4, A3 posters.</p> <p>A5 leaflets with the programme listed on the reverse side will be handed out on Market square by volunteers on Saturday morning.</p> <p>RT - asked if there would be a sign showing the redirection from Corn Exchange to Langdale Hall. FC and various volunteers will hand out leaflets to redirect people to Langdale Hall. BC said she would speak to the Corn Exchange.</p> <p>Parking – Organisations to unload then move vehicles to car parks. JB – For future reference special dispensation for longer parking can be offered if council are informed when longer term parking is required.</p> <p>Action: GS asked ET to send updates all practices to remind them of the event GS to bring along an A board ET to bring Healthwatch Oxfordshire A board to put outside Langdale Hall</p>
9.	<p>Governor updates:</p> <p>a) OUHT – GS now a Governor – Nothing to report to this meeting</p> <p>b) Oxford Health – No report provided</p>

<p>10.</p>	<p>Updates from the PPGs</p> <p>BC Cogges</p> <ul style="list-style-type: none"> • Nothing to report from PPG • Julie Dandridge from the CCG has been talking to Chair of PPG, but they haven't been passing on any information • Information is not being passed on from practice. • Patients very frustrated as they are not being kept up to date with what is happening. • Asked FC whether the as whether the final decision been made to close the surgery. • FC reported that CCG is actively looking for someone to run the surgery. • JS asked if CCG have any information on what the building partners want, FC replied that the CCG have no control and cannot comment on the process. • FC will report and share when any update is received. <ul style="list-style-type: none"> • Reference group meeting no date available <p>FC left the meeting</p> <p>RT – Eynsham Medical Group</p> <ul style="list-style-type: none"> • PPG arranging survey at Bartholomew School regarding mental health. Initial response was positive. The Head completely rebuffed PPG • Meeting at school with Practice Manager and Chair of PPG. The school don't wish to be part of survey but happy to direct pupils to survey being conducted by practice. <p>GS – The Nuffield Practice</p> <ul style="list-style-type: none"> • PPG haven't met since the last PPPWO meeting as they only meet quarterly • The Nuffield PPG also has a strong interest in engaging with local school children – requested RT to pass on the survey if it gets the go ahead. <ul style="list-style-type: none"> • BC informed the group that there was a Youth Council set up by the Town Council they are always looking for speakers, she asked GS if she could pass on his details. The group agreed this was a good way to get into schools. <p>Action: BC to contact Youth Council with GS name as a contact to maybe assist with the engagement with schools.</p>
<p>11.</p>	<p>Healthwatch Update</p> <p>Link to most recent Executive Director's Report: https://healthwatchoxfordshire.co.uk/wp-content/uploads/2018/07/Agenda-Item-8-Paper-3-Executive-Directors-Report.pdf</p>
<p>12.</p>	<p>AOB and reminder of next meeting</p> <ul style="list-style-type: none"> • With regards to FC Primary Care plan update specifically with reference to the extended diabetes model and social prescribing. RT has personally received an invitation to attend 2 sessions: one in Hanborough and one in Freeland regarding his diabetes and information to attend trial exercise. He is unsure if this is part of the extended diabetes model or social prescribing or both, but it is beginning to be rolled out. • With reference GP's having group sessions – RT has looked on NHS Digital looking at what conditions his practice deals most with, diabetes was quite low. Two of the Highest % - Obesity; Second - Relating to anxiety conditions.

	<ul style="list-style-type: none"> • JC – A day in the life of Luke Clements, a guru for Carers rights has been filmed. She would like to share the link with Practices to enable them to share with carers. GS wasn't sure if Carers Oxfordshire has an option to get it onto the CCG agenda. JC the link will be placed on the Action for Carers website which is on the Oxfordshire Age UK website. She will ask FC to share through the CCG. • GS – raised concern that the Out of Hours Service is overspent (currently 1.2 million pounds).JS asked if that was because more people are using out of hours service, due to surgeries closing? The long-term concern is that this could impact on Primary Care. <p>Date of Next meeting:</p> <ul style="list-style-type: none"> • Tues 13 Nov – 2- 4 Room 2 <p>Action – to set dates for 2019</p>
	<p>Summary of Actions</p> <p>Item 8: ET to contact local WO Practices with a reminder to the Public Health Event GS & ET to provide A boards on the 13th October</p> <p>Item 10: BC to contact Youth Council with GS details</p> <p>Item 11: To set dates for 2019</p>