1. To what extent do you agree or disagree with the following proposed Outcomes for people receiving mental health services in Oxfordshire? Please select zero or more options.

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Neutral</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>Outcome 1: People with severe mental illness will have good physical health</td>
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<tr>
<td>Outcome 2: People with severe mental illness will be in paid employment</td>
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<tr>
<td>Outcome 3: People with severe mental illness will be in settled, independent accommodation that supports their recovery and well-being</td>
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<tr>
<td>Outcome 4: People with severe mental illness will move towards recovery and wellbeing as assessed by clinicians using the Cluster tool</td>
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<tr>
<td>Outcome 5: People with severe mental illness will achieve their personal goals in relation to recovery and well-being</td>
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<tr>
<td>Outcome 6: Carers of people with severe mental illness will be supported in their caring role</td>
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</table>

If you strongly agree or disagree with any of the proposed outcomes, please let us know why below:
2. Please could you prioritise these Outcomes based on their importance to you.

Please select zero or more options.

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Very important</th>
<th>Important</th>
<th>Neither unimportant nor important</th>
<th>Unimportant</th>
<th>Very unimportant</th>
</tr>
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Are there any particular reasons for the order in which you prioritised the outcomes?
3. Are there any additional outcomes that you would add or feel are missing from the lists above?

HOW WE WILL MEASURE THESE OUTCOMES

We would like to understand, from you, whether or not, you think we are planning to measure these outcomes in the most appropriate, efficient and economical way.

4. Please could you tell us if you agree or disagree with how we plan to measure Outcome 1.

Outcome 1: People with severe mental illness will have good physical health

Proposed Measures:

- Reviews of physical state, mapped into care plans
- Health checks in primary care
- Increase in physical exercise
- Harm minimisation: reduction in risky behaviours
- Local mortality rate

Please select one option.

☐ Yes

☐ No

☐ Don’t Know

☐ Other

Please give details of any additions or changes to these measures below:
5. Please could you tell us if you agree or disagree with how we plan to measure Outcome 2.

**Outcome 2:** People with severe mental illness will be in paid employment

**Proposed Measures:**

- % of people in clusters in paid employment

The measure/expectation will be tailored to the cluster

Please select one option.

- [ ] Yes
- [ ] No
- [ ] Don't Know
- [ ] Other

Please give details of any additions or changes to these measures below:

6. Please could you tell us if you agree or disagree with how we plan to measure Outcome 3.

**Outcome 3:** People with severe mental illness will be in settled, independent accommodation that supports their recovery and well-being

**Proposed Measures:**

- % of people moving to less intensive accommodation within the supported to independent living (SIL) pathway
- % of people successfully managing independent accommodation

Please select one option.

- [ ] Yes
7. Please could you tell us if you agree or disagree with how we plan to measure Outcome 4.

**Outcome 4:** People with severe mental illness will move towards recovery and wellbeing as assessed by clinicians using the Cluster tool

**Proposed Measures:**

- Reduction in amber/red ratings in cluster score
- % of people with their care needs reviewed
- Number of people moving down and up the cluster levels
- Numbers of people stepped down to “no significant MH problems” and discharged to primary care

Please select one option.

- Yes
- No
- Don’t Know
- Other

Please give details of any additions or changes to these measures below:
8. Please could you tell us if you agree or disagree with how we plan to measure Outcome 5.

**Outcome 5:** People with severe mental illness will achieve their personal goals in relation to recovery and wellbeing

**Proposed Measures:**

- Service users have self-defined & self-reported social inclusion measures
- Service user report level of inclusion meets their expectations
- % of service users satisfied with support to achieve their goals
- % people with a personal recovery plan
- Measures in relation to community engagement; reducing reliance on services; controlling own support; sustaining personal relationships; self-esteem
- % of people achieving their goals as set out in their plan

Please select one option.

☐ Yes
☐ No
☐ Don’t Know
☐ Other

Please give details of any additions or changes to these measures below:
9. Please could you tell us if you agree or disagree with how we plan to measure Outcome 6.

Outcome 6: Carers of people with severe mental illness will be supported in their caring role

Proposed Measures:

- % of carers feeling involved in care planning
- % of carers able to find information and support
- % of carers satisfied with support from providers
- % of carers satisfied with the support the person they care for has received

Please select one option.

☐ Yes
☐ No
☐ Don't Know
☐ Other

Please give details of any additions or changes to these measures below:


10. If there is anything you would like to add about the proposed outcomes, how they will be measured or anything more you want to say that you think is important, please tell us here:


Thank you for participating in this questionnaire, your response will be collated and analysed. A final report of this survey will be publicised on Talking Health in October 2013. Thank you again for your participation.
Please return this questionnaire by Friday 6th September 2013 to:
Communications & Engagement Team
FREEPOST RRRKBZBTASXU
NHS Oxfordshire, Jubilee House, 5510 John Smith Drive
Oxford Business Park South, OXFORD OX4 2LH

For more information:
Phone: 01865 334638 Email: Julia.stackhouse@nhs.net
For Oxfordshire residents to comment on line visit: http://bit.ly/15QdfbG
You will be asked to register before you can get all the information.