Kendall Crescent Health Centre and Wolvercote Branch Surgery Consultation 11 April 2011 to 3 June 2011.

Introduction

NHS Oxfordshire (PCT) is responsible for ensuring GP services are in place for people living in Oxfordshire. As part of this responsibility, the PCT is required to make decisions about what GP surgeries and services should be provided to meet the current and future health need of local people.

For an interim period of one year Summertown Health Centre is providing GP services at Kendall Crescent Health Centre and Wolvercote Branch Surgery. This interim period will finish at the end of November 2011. This means the PCT has to decide how GP services for patients registered at and people living locally to Kendall Crescent Health Centre and Wolvercote Branch Surgery can be provided in the future.

Why is this happening?

The previous GP who held the contract to provide GP services at Kendall Crescent Health Centre and Wolvercote Branch Surgery gave notice on his contract – this was terminated on 1st December 2010. NHS Oxfordshire put in place an interim arrangement with Summertown Health Centre to provide GP services from both locations whilst future options for providing the service could be explored. The interim arrangement ends on 30 November 2011.

During 11 April to 10 June 2011 the PCT will be seeking feedback from patients registered at Kendall Crescent Health Centre and Wolvercote Branch Surgery and the local community on the future of the surgeries.

What are the options and how will they affect me?

The current patient list size across Kendall Crescent Health Centre and Wolvercote Branch Surgery is 1479.

Below are four options that the PCT will consider for the future of Kendall Crescent Health Centre and Wolvercote Branch Surgery:

1. **Commission a provider of GP services for the existing patient list using the current premises on both sites**
   Patients would see little or no visible change to the provision of GP services.
2. Close Wolvercote Branch Surgery and commission a provider of GP services for the existing patient list using only the Kendall Crescent Health Centre premises
   All patients currently receiving their GP care at Wolvercote Branch Surgery would receive their care at Kendall Crescent Health Centre. Those patients currently receiving their care at Kendall Crescent Health Centre would see little or no visible change to the provision of GP services.

3. Close both surgeries and commission a provider of GP services for the existing patient list from different premises – such as the premises of another local practice or another site
   All patients currently registered at Kendall Crescent Health Centre and Wolvercote Branch Surgery would transfer to a new provider of GP services; they would receive their care from a different location from either an existing practice location in or close to Oxford or in premises occupied by another provider of GP services.

4. Close the surgeries and disperse the patient list by offering patients the choice of registering with other practices in the local area
   If the surgeries were closed and the patient list dispersed the PCT would provide information about other local practices so that patients can make the choice about registering with other practices. The PCT would write to patients and offer them the choice of other practices, there are currently several practices situated within the Kendall Crescent practice boundary. There are a further three practices in Kidlington and while these are outside the practice boundary we know that patients registered with Kendall Crescent are spread widely. The PCT would also offer assistance via a telephone helpline and provide information to patients about travel times and public transport.

How to get involved in the consultation

Take a look at the consultation pages on our website. https://consult.oxfordshirepct.nhs.uk/consult.ti/kendallcrescent/consultationHome
Complete our questionnaire either on our webpage or available as a hard copy by contacting us as shown below.

How will we use your feedback?

Your feedback will be considered by the PCT along with information about access to and quality of services and cost in helping us to make a decision on the future of GP services at Kendall Crescent Health Centre and Wolvercote Branch Surgery.

How to find out more

Email: talking.health@oxfordshirepct.nhs.uk
Phone 01865 334641

You can also write to us with your views at:
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