Oxfordshire Primary Care Trust
Single Equality Scheme

Are you treated fairly and equally by us?

EasyRead version
The Single Equality Scheme is Oxfordshire Primary Care Trust’s plan to make sure everyone gets our services fairly.

It will make sure that we treat everyone fairly and equally in everything we do.

We want to stop people being treated unfairly because:

- of their race
- they have a disability
- they are a man, woman or transgender
- of their religion or beliefs

- they are gay, lesbian, straight or bisexual

- of their age.

To make the plan work we need your ideas.

To tell us what you think, please fill in our Single Equality Scheme survey. A survey is when we ask people to tell us about their ideas and needs.

Everything in this survey has been written with the help of lots of different types of people.
Oxfordshire Primary Care Trust
Single Equality Scheme Survey

Tell us what you think of our plan

We are in charge of giving you healthcare services like:

- doctors
- dentists
- chemists
- opticians
Do you think we treat you fairly? Do we treat everyone the same?

Help us make our services better for you by answering a few questions in this form.

All your answers on this form will be kept safe and secret.
Survey

1. Tick 1 of the boxes below that fits you best.

Do you think any of these things might change the way that you get healthcare services?

- Your race
- You have a disability
- You are a man, woman or transgender
- Your religion or beliefs
- You are gay, lesbian, straight or bisexual
- Your age.
2. Tick the box you feel most strongly about.

**Why is being treated the same as everyone else important to you?**

- To get the same health services as others
- To get health services that are right for me
- To be treated better and be part of things
- To stop being treated unfairly
- To feel respected

?  Other (Please say what on the next page).
3. Tick the box you feel most strongly about.

**What is most important for you and other people in Oxfordshire like you?**

- Making myself understood
- Transport
- Having the same chances as others
- Getting health services and getting into buildings
- Better understanding of my needs
- The way other people behave towards me
- Other (please say what on the next page).
4. Tick as many boxes as you want.

In some places, services are not very good for people like you. What can be done in those places to make services better?

- Making themselves understood
- Transport
- Having the same chances as others
- Getting health services and getting into buildings
- Better understanding of their needs
- The way other people behave towards them

? Other (please say what on the next page).
5. Tick as many boxes as you want.

What are the main reasons people like you cannot get services?

- [ ] Services do not allow for their different needs
- [ ] They cannot get appointments when they need them
- [ ] They cannot find out about services
- [ ] They feel left out
- [ ] They cannot get around from place to place
- [ ] Other people do not understand them
- [ ] Health staff do not understand them
- [ ] Other (please say what on the next page).
6. Tick as many boxes as you want.

**What could be done better for people like you?**

- Make it easier to get information and say what they want
- Make it easier to get from place to place
- Give them the same chances as others
- Spend more time being with them and listening to them
- Make it easier to get services and get into buildings
- Help services understand their needs better
- Help other people behave in better ways towards them
- Other (please say what on the next page)
7. Tick the box you feel most strongly about.

What could we at Oxfordshire Primary Care Trust do to make things better for people like you?

- Make it easier to get services and into buildings
- Give me more choices for services
- Make it easier to get information and say what I want
- Give more training to help staff understand people’s different needs
- Give more chances to be part of things

Other (please say what on the next page).
8. What else do you want to say about being fair to everyone?

Use this space to write your answer.

9. When we have finished this plan would you like:

- A copy of the report that shows how we worked it out.

Tick yes or no

[ ] Yes  [ ] No

- A short copy of the plan.

Tick yes or no

[ ] Yes  [ ] No
10. What is your address?

11. More information about you. Are you:

- [ ] Male
- [ ] Female
- [ ] I do not want to say
12. How old are you?

- Under 25
- 25-34
- 35-44
- 45-54
- 55-64
- 65 and over
- I do not want to say

13. Please tell us your postcode. This tells us where we have been getting the most answers.
Thanks for filling out this survey.

Please send it to:

Sara Price
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