

Developing GP services and a locality plan for South East Oxfordshire

Tuesday 28 November 2017

6.30pm Arrival and Introductions

6.35pm Presentation; Developing GP services and a Locality Plan for South East Oxfordshire

6.50pm Panel Questions and Answer session

- Dr Edward Capo-Bianco, Clinical Locality Director
- Gareth Kenworthy, Director of Finance

7.15pm Workshop around tables to discuss:

- Do you agree or disagree with the suggestions and ideas presented?
- What do you like / what works well at your GP practice?
- What could be improved at your GP practice?
- Do you have any suggestions for how services could be improved?

7.50pm Wrap up, closing remarks and next steps

8.00pm Close

- Shortage in workforce and difficulty recruiting staff
 - Lack of investment to allow general practice to thrive
 - Increasing and ageing population
 - Increasing demand for same-day access for urgent care
 - Increasing pressure in managing complex, frail or elderly patients
 - Small practices finding it increasingly challenging to be sustainable
 - Premises requiring improvement
 - Increasing administrative burden
 - Increase in the number of non-clinical consultations
 - Lack of integrated working
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The new model of primary and community care in Oxfordshire will be based on:

- delivering appropriate services at scale
 - organising around geographical population-based need
 - delivering care closer to home
 - a collaborative, proactive system of care
 - delivery by a multidisciplinary neighbourhood team
 - support by a modernised infrastructure
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GP practices in South East Oxfordshire Locality

There are currently 10 GP practices in the South East Oxfordshire locality with a total population of 93,240 patients.

| Practice | Number of patients registered |
|--|-------------------------------|
| 1. The Hart Surgery (Henley) (Neighbourhood 1) | 10416 |
| 2. The Bell Surgery (Henley) (Neighbourhood 1) | 8573 |
| 3. Sonning Common (Neighbourhood 1) | 8820 |
| 4. Nettlebed (Neighbourhood 1) | 3892 |
| 5. Wallingford (Neighbourhood 2) | 16837 |
| 6. Goring/ Woodcote (Neighbourhood 2) | 9722 |
| 7. Mill Stream (Benson) (Neighbourhood 2) | 4864 |
| 8. Rycote (Thame) (Neighbourhood 3) | 11770 |
| 9. Chalgrove/Watlington (Neighbourhood 3) | 7444 |
| 10. Morland House (Wheatley) (Neighbourhood 3) | 10902 |

Housing and Population Growth

| Locality | Cluster | 5 Year Housing Growth Total | *Population Growth 5yr Total | 10 Year Housing Growth Total | *Population Growth 10yr Total |
|--------------|------------------------|--------------------------------------|------------------------------------|---------------------------------------|-------------------------------------|
| South | | | | | |
| East | Neighbourhood 1 | 489 | 1,174 | 555 | 1,332 |
| | Neighbourhood 2 | 961 | 2,306 | 1,166 | 2,798 |
| | Neighbourhood 3 | 942 | 2,261 | 992 | 2,381 |
| South | | | | | |
| East | | | | | |
| Total | | 2,392 | 5,741 | 2,713 | 6,511 |
| Grand | | | | | |
| Total | | 2,392 | 5,741 | 2,713 | 6,511 |

Data provided by OXIS - Oxfordshire County Council 2017-2035

We have been engaging people as we develop the plan for South East Oxfordshire:

- GP practices have told us about their challenges and ideas for the future
 - Patient representatives have told us about the experience of using primary care in South East Oxfordshire
 - Patient survey data has helped us understand the experience patients have of using local services.
 - District Councils and other organisations have helped us understand the expected growth in housing and future needs.
 - Public Health at Oxfordshire County Council have helped us understand the health needs of South East Oxfordshire and whether these are different from elsewhere.
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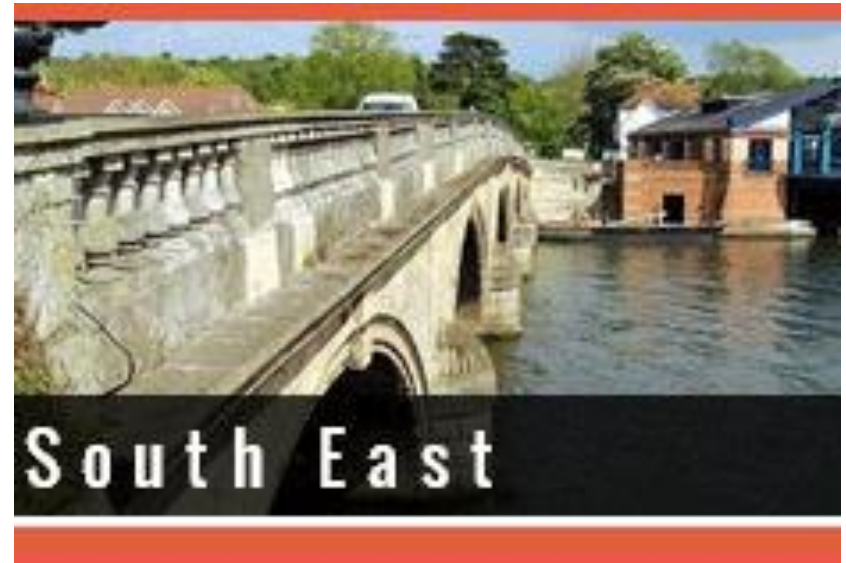
- The ward of Goring had a significantly higher proportion of the population aged 85+
 - The South East locality is the least deprived in the OCCG area
 - Health outcomes across a range of indicators show no wards worse than the England or OCCG average
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The developing plan

- To understand how patients use health services in different areas, we have assessed evidence and data for each locality, and how the population is likely to change in the future.
 - Throughout the summer your GP practice has joined the others in the South East Locality in talking about how they currently work, what problems they regularly face and how they could work better.
 - We have also been talking to Patient Participation Groups to find out more about the patient experience, listening to what patients feel is important and their ideas for change.
 - From this ongoing engagement work with patients, GPs and clinicians in your local area, we have identified the challenges each locality faces, their priorities and how those priorities could be met.
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Challenges:

- A much older population than average and largely rural, creating challenges for access.
- There is no single population centre and care is quite dispersed.
- Several practices are close to capacity, both in terms of rooms and clinicians.
- Patient numbers will rise due to the increased housing developments.



What are our priorities?

1. Sustainable primary care
2. Care for the ageing population
3. Deliver increased preventative and self care

How?

- Expansion of ambulatory care for frail and elderly people which means patients are assessed, diagnosed, treated and go home the same day, without being admitted into hospital overnight
 - Explore using technology in healthcare e.g. skype appointments
 - Expansion of existing healthcare premises and some investment for new buildings
 - More efficient use of existing buildings
 - Getting the right healthcare professionals working across several practices
 - Expansion of care home initiative where specially contracted GPs provide a regular pro-active weekly review of patients in care homes and respond to any emerging concerns.
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Any Questions?

Questions to discuss

1. Do you agree with the suggestions and ideas presented?
 2. What do you like and what works well at your GP practice?
 3. What could be improved at your GP practice?
 4. Do you have any suggestions for how services could be improved?
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