

Developing GP services and a locality plan for South West Oxfordshire

Wednesday 22 November 2017

6.30pm Arrival and Introductions

6.35pm Presentation; Developing GP services and a Locality Plan for South West Oxfordshire

6.50pm Panel Questions and Answer session

- Dr Jonathan Crawshaw, Clinical Locality Director
- Gareth Kenworthy, Director of Finance

7.15pm Workshop around tables to discuss:

- Do you agree or disagree with the suggestions and ideas presented?
- What do you like / what works well at your GP practice?
- What could be improved at your GP practice?
- Do you have any suggestions for how services could be improved?

7.50pm Round –up, closing remarks and next steps

8pm Close

GP practices face challenges

- Shortage in workforce and difficulty recruiting staff
 - Lack of investment to allow general practice to thrive
 - Increasing and ageing population
 - Increasing demand for same-day access for urgent care
 - Increasing pressure in managing complex, frail or elderly patients
 - Small practices finding it increasingly challenging to be sustainable
 - Premises requiring improvement
 - Increasing administrative burden
 - Increase in the number of non-clinical consultations
 - Lack of integrated working
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The new model of primary and community care in Oxfordshire will be based on:

- delivering appropriate services at scale
 - organising around geographical population-based need
 - delivering care closer to home
 - a collaborative, proactive system of care
 - delivery by a multidisciplinary neighbourhood team
 - support by a modernised infrastructure
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GP practices in South West Oxfordshire Locality



Oxfordshire
Clinical Commissioning Group

There are currently 12 GP practices in the South West Oxfordshire locality with a total population of 148,022 patients.

Practice

Number of patients registered

1. Didcot Health Centre (Didcot)	18138
2. Woodlands (Didcot)	12044
3. Oak Tree (Didcot)	10174
4. Newbury Street (Wantage)	15466
5. Church Street (Wantage)	14171
6. White Horse (Faringdon)	15412
7. Berinsfield (Abingdon)	4846
8. Malthouse (Abingdon)	17991
9. Clifton Hampden (Abingdon)	3275
10. Marcham Road (Abingdon)	12264
11. Abingdon (Abingdon)	14915
12. Long Furlong (Abingdon)	9326

We have been engaging people as we develop the plan for South West Oxfordshire:

- GP practices have told us about their challenges and ideas for the future
 - Patient representatives have told us about the experience of using primary care in South West Oxfordshire
 - Patient survey data has helped us understand the experience patients have of using local services.
 - District Councils and other organisations have helped us understand the expected growth in housing and future needs.
 - Public Health at Oxfordshire County Council have helped us understand the health needs of South West Oxfordshire and whether these are different from elsewhere.
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Housing and Population growth estimates: next 5 -10yrs

Forecast number of homes to be built in this area in the next 10 years, plus their estimated occupancy

	Housing Growth	Population growth		Housing Growth	Population growth
	5 years	5 years		10 years	10 years
Neighbourhood					
Abingdon	2,558	6,139		3,033	7,279
Didcot	4,518	10,843		9,831	23,594
Wantage	4,478	10,747		8,653	20,767
Faringdon	1,326	3,182		1,736	4,166
Total	11,300	30,912		19,698	55,807

Data provided by OXIS - Oxfordshire County Council 2017-2035

The developing plan

- To understand how patients use health services in different areas, we have assessed evidence and data for each locality, and how the population is likely to change in the future.
 - Throughout the summer your GP practice has joined the others in the South West Locality in talking about how they currently work, what problems they regularly face and how they could work better. We have also been talking to Patient Participation Groups to find out more about the patient experience, listening to what patients feel is important and their ideas for change.
 - From this ongoing engagement work with patients, GPs and clinicians in your local area, we have identified the challenges each locality faces, their priorities and how those priorities could be met.
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Challenges:

- Rapidly growing population in all parts of South West Oxfordshire
 - GP premises require expansion
 - Additional staff required
 - Population of older adults growing most rapidly



What are our priorities?

1. Expansion and development of primary care premises
2. Expansion and integration of clinical workforce
3. Efficiency through shared administrative/support services
4. Integration of clinical records
5. Improving health outcomes for frail patients

- Expansion of healthcare premises, including some investment for new buildings
 - Using existing buildings more efficiently
 - Improving training for healthcare assistants and reception staff
 - Working together to attract new GPs to South West Oxfordshire
 - Allowing specialised healthcare professionals to work in primary care across several practices
 - Cooperation between practices to reduce duplication of work
 - Improving preventative medicine for people in nursing homes
 - Expansion of ambulatory care for frail or older people
 - Additional staff for urgent home visits
 - Test new models for online and remote consultations
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Any Questions?

Questions to discuss

1. Do you agree with the suggestions and ideas presented?
 2. What do you like and what works well at your GP practice?
 3. What could be improved at your GP practice?
 4. Do you have any suggestions for how services could be improved?
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